



Ref: IITH/215/MS/Tender/Amenity Complex-6/2024, dated 02.05.2024

OPEN NOTICE INVITING TENDERS

Sealed Tenders are hereby invited by the Director, IIT Hyderabad from the eligible bidders, for award of licenses to run Wet Canteen (Schedule-I) at the Amenity Complex of IIT Hyderabad as follows:

Table-1: Schedules for bid submission

Schedule No.	Shop No.	Carpet Area (Sq ft)	Reserve License Fee (Rs.)	Name of the Service	Timings
I	11	136.64	12,270.00	Veg & Tiffin's	07:00AM to 11:00 PM
	12	136.34		Chat & Fast food	11:30AM to 3:00 AM
	13	150.10		Storage Space	
	14	150.10		Kitchen-1 (Veg)	
	15	150.10		Kitchen-2 (Non-Veg)	

The Tender Document can be downloaded from Central Public Procurement (CPP) Portal <https://eprocure.gov.in/epublish/app> OR Institute website- <https://iith.ac.in/tenders>.

The bid is to be submitted online only through the E-procurement portal of <https://eprocure.gov.in/epublish/app> up to the last date and time of submission of tender.

SCHEDULE OF DATES:

Sr.No	Particulars	Date	Time
1	Date of Online Publication/Download of Tender	02.05.2024	17:00 Hrs
2	Bid Submission Start Date	02.05.2024	17:30 Hrs
3	Bid Submission Close Date	22.05.2024	15:00 Hrs
4	Opening of Bids	24.05.2024	10:00 Hrs

No manual bids will be accepted. All quotations (both Technical and Financial) should be submitted online through E-procurement portal of <https://eprocure.gov.in/epublish/app>

Before filing the bids, the bidders are requested to consider all the amendments/clarifications, if any, issued by this Institute and placed on its website.

Other Important Limits:

1	Tender Processing Fee (Non-refundable)	Rs.590/- incl. of GST
2	Earnest Money Deposit (EMD) (refundable without interest)	Rs.1,00,000/-
3	Bid Validity period	90 days from the date of opening of Price bids
4	Performance Security Value	10 months License Fee (LF-as quoted by the successful bidder)
5	Period of Signing the Contract	Within 7 days

Sd/
Registrar

INSTRUCTIONS FOR ONLINE BID SUBMISSION

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) The bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e- mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender; in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidders should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the documents that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) The bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing the size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: *My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.*

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) The bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) The bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise, the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid

submission.

- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact details of the helpdesk are +91 0120-4711 508, +91 0120-4200462, +91 0120-4001002, +91 0120-4001005 and support-eproc@nic.in .

NOTICE INVITING TENDER

1. **Tender Form:** The tender document can be downloaded from the Institute's website <https://iith.ac.in/tenders/> and also from CPP Portal; Tender document will not be issued in person.

2. **Scope of Work:**

2.1. The Shop/Service wise list of items to be provided along with its prices (if any) is provided at **ANNEXURE-IV** of this tender document. The bidder should not change the prices mentioned in the **Annexure-IV** during the contract period.

2.2. **Operational timings:**

All Shops: Refer to Table 1 timings column

The operational timings can be modified by the Institute based on requirement.

2.3. **Expenditure for common cleanliness:** The successful bidder for shops 11-15 (wet canteen) shall be responsible for the overall cleanliness of the premises including removal of solid waste. Vendors shall pay Rs 3000/- per month exclusively to the Institute for the purpose of cleaning / maintenance in addition to the License fee.

2.4. The Wet Canteen vendor (Shops 11-15) is solely responsible for the cleanliness and maintenance of the premises throughout the business hours, i.e. 8 AM to 10 PM on all days. Failure to uphold cleanliness standards will result in a penalty of Rs. 1000/- per day for the initial three days within a given month. In the event of a recurrence, the penalty will escalate to Rs. 3000/- per day for the subsequent three days of that same month. Should the violation persist further, the penalty will increase to Rs. 10,000/- per day for the remaining days of the month.

3. **Period of Contract:** The license shall be given initially for a period of one year. The IITH may renew/extend the License to such further period (s), as it may deem proper and, in any case, not exceeding **three years** from the date of commencement License having regard to the quality and manner of the contractor's performance. However, it shall be with consent/written request by the contractor in this regard.

4. In case the tender opening date happens to be declared as closed holiday, the tender will be opened on the following working day, without any change in timings.

5. **Bid Validity Period:** The tenders shall be valid for a period of 90 days from the date of opening of price bids.

6. **Visit of the Campus:** Interested bidders are advised to visit the IITH premises on any working day between 10:00 Hrs to 17:00 Hrs and ascertain the nature and quantum of work before bidding.

7. **Tender Processing Fee:**

The bidders have to submit tender fee (non- refundable) of **as mentioned in the tender schedule above** in the form of Demand Draft/Banker's Cheque or payment online from any commercial Banks of a scheduled bank in the name of Director, IIT Hyderabad valid for 180 days from the date of or Online Payment through the e-Procurement portal mapped to IIT Hyd Account. The Scan Copy of the Proof of Payment made is to be uploaded online on the CPP Portal should be submitted along with technical bid.

Alternatively, bidder may also deposit the Tender Fee amount to the Institute account mentioned below and upload scan copy of proof of payment along with their bid.

Bank Name: SBI
Bank Account No. : 30412797764
Account Name: Indian Institute of Technology Hyderabad
IFSC Code: SBIN0014182
Branch: IITH Kandi.

- 8. Earnest Money Deposit:** EMD as mentioned in the tender schedule above in the form of Demand Draft/ Bank guarantee or payment online from any commercial Banks of a scheduled bank in the name of Director, IIT Hyd valid for 180 days from the date of or Online. The Scan Copy of the Demand Draft /Proof of Payment made online should be uploaded along with technical bid.

Alternatively, bidder may also deposit the EMD amount to the Institute account mentioned below and upload scan copy of proof of payment along with their bid.

Bank Name: SBI
Bank Account No. : 30412797764
Account Name: Indian Institute of Technology Hyderabad
IFSC Code: SBIN0014182
Branch: IITH Kandi.

The original document (other than online payment) should be posted/couriered/given in person to the **Management Services Section of IIT Hyderabad (A-222B, Academic Block-A, IIT Hyderabad, Kandi, Sangareddy-502284)** on or before opening of Technical Bid. In case of non-receipt of original document before the due date of opening of technical bid, the uploaded bid will be summarily rejected.

The firm registered with NSIC/MSME must furnish proof of registration along with their quotation failing which the bid will not be considered.

Exemption from submission of Bid Securing Declaration against valid and relevant NSIC /MSME Certification is permitted, however it shall be subject to scrutiny by the IITH and if during scrutiny, it is found that the NSIC Certificate is invalid and/or irrelevant, then that bid is liable to be rejected as “not-accompanying EMD”. Therefore, Bidders claiming exemption from EMD/Bid Securing Declaration against NSIC certificate, should ensure the same carefully, while submission of their bids.

Note: If in the view of bidder, any exemption / relaxation is applicable to them from any of the eligibility requirements, under any Rules / Guidelines/ Directives of Government of India, bidder may submit their claim for the applicable exemption /relaxation, quoting the valid Rule/Guidelines/ Directives with a copy of such notification. In this case the bidder must submit necessary and sufficient documents along with the technical bid, in support of their claim. The relevant and valid certificates in support of claim of exemption must be submitted along with the Technical Bid.

i) The BIDDER who submits the tender on behalf of their principals should produce documentary evidence in support of their authority to quote or submit Performa invoice of their principals for this tender.

ii) The successful BIDDER, on award of contract / order, must send the contract / order acceptance in writing, **within 7 days** of award of contract.

iii) Bids submitted without Bid Securing Declaration / relevant MSME/NSIC Certificates will be rejected & no correspondence in this regard shall be entertained.

9. Performance Security Deposit: For due performance of his/their obligations under the contract, during the validity, the successful bidder shall have to deposit a Security Deposit equivalent to **10 months License Fee (quoted by the selected bidder)**, which will be free of interest, before commencement of the contract. This security deposit is to be furnished in the form of Demand Draft or Bank Guarantee as per the format furnished by the Institute, from any of the Nationalized or scheduled banks. The security deposit will be forfeited in case of the breach of contract. After successful completion of the contract, the security deposit will be refunded without interest within 60 days after adjusting dues if any to the IITH from the Contractor.

10. Eligibility Criteria:

- 10.1. The bidder should have valid registration and trade license for running of the said service [copy to be attached].
- 10.2. Bidders should have registered with PAN/GST [copies to be attached].
- 10.3. Bidders quoting for the schedules having supply of food items should have valid FSSAI license and submit the same along with the bid document.
- 10.4. Bidder should submit a self-declaration for the following :
 - 10.4.1. That the Partners of the firm or sole proprietor or Company as the case may be, has never been black-listed and the name of the firm or company has not been changed
 - 10.4.2. That there is no police case/vigilance enquiry pending against the Partners of the firm or sole proprietor or Company as the case may be, and that he has never been punished by any Hon'ble Court.
 - 10.4.3. That there are no dues towards income tax as on the date of the affidavit.
 - 10.4.4. that the contractor is not an employee or a close relative (including son, daughter, and siblings of self or spouse) of any employee of IIT Hyderabad.
- 10.5. The bidder should have a valid Labour License, EPF and ESI registrations (if applicable).
- 10.6. The bidder should submit duly signed and stamped tender document along with their bid as a token of acceptance of all the tender terms.

Note: All the copies of mandatory documents submitted by the bidder should be self-attested. Failure to comply with these conditions renders the tender/bid automatically disqualified. The original documents should be produced for verification at any stage of the tender process as and when sought for, failing which; the bids are liable for disqualification.

11. Bid Evaluation Process:

Among the eligible bidders, the bidder who quotes the highest license fee will be selected for award of the contract.

12. Force Majeure :

IIT Hyderabad may consider relaxing the penalty and delivery requirements, as specified in this document, if and to the extent that the delay/default, in performance or other failure to perform its obligations under the Contract, is the result of a Force Majeure. Force Majeure is defined as an event of effect that cannot reasonably be anticipated such as acts of God (like earthquakes, floods, storms etc.) acts of states, the direct and indirect consequences of wars (declared or undeclared) hostilities, national emergencies, civil commotion and strikes at successful Bidder's premises.

13. The Director, IITH reserves the right to:

- 13.1. Reject any or all the tenders without assigning any reason whatsoever.
- 13.2. Not bind himself to accept the lowest or any tender; and
- 13.3. Accept the whole or any part of the tender and the tenderer shall be bound to perform the same at the rates quoted.

14. Canvassing in connection with tender/quotation is strictly prohibited.

Registrar
IIT Hyderabad

GENERAL TERMS & CONDITIONS

(Please read the following carefully and give acceptance for the same in the prescribed format and submit it with the Technical Bid).

A. GENERAL INSTRUCTIONS:

1. The bidders submitting the tender would be deemed to have inspected the premises, considered and accepted all the terms and conditions of contract. No verbal or written enquiries will be entertained in respect of acceptance or rejection of the tender.
2. In case the tender opening date happens to be declared as a closed holiday, the tenders will be received and opened on the next working day without any change in timing.
3. All the services shall be provided as detailed in the tender document and as directed by the officer concerned.
4. The Licensee shall not alter/modify the space without prior written approval from the concerned authorities.
5. **Electricity and Water charges:** Individual Electricity meters will be fixed to each shop. Licensee should pay Electricity and water charges as per the respective slab rates along with applicable GST.
6. **License Fee:** Licensee should pay the License fee **within 7 days** from the date of receipt of invoice and the payment acknowledgement should be furnished to the authority/section concerned. If the Licensee fails to remit the Invoice amount (License fee, Electricity & water charges) within 7 days from the date of invoice, additional license fee of **Rs.500/- per day** during the period of delay will be imposed in the invoice of the subsequent month.
7. It is the responsibility of the Licensee to maintain a hygienic environment in their surroundings. The Licensee should keep adequate number of dustbins near their allotted space.
8. The contractor should be prepared for surprise and periodical checks to ensure the quality of food(s) being served by him.
9. The IITH shall have the right to review the working of this Contract/License from time to time and if at any time it is found that the contractor has failed to fulfill any of the conditions of this License or that his/her working is unsatisfactory, IITH may terminate this License after giving a month's notice, but no such notice will be necessary if the License is terminated on the grounds of serious misconduct or any other act as the IITH may deem fit.
10. The Institute shall have the right to impose a penalty commensurate with the fault and the amount towards damages if any, shall be recovered from the bill.
11. The Licensee shall abide by all laws and regulations and statutory obligations in force from time to time including labour laws and shall indemnify the IITH from any claims in this regard.
12. All letters e-mailed to Licensee at the e-mail address given by him will be considered to have been delivered in time.

13. If it is observed at any stage that the quality of the service is not satisfactory, the License as a whole may be terminated, and Security deposit will be forfeited. The Contractor will have no claims whatsoever on the IITH.
14. Water Dispensers: It is required that water dispensers be provided by the vendor/contractor.
15. The quantity of utensils/equipment required for cooking purpose in the kitchen and the crockery for serving the items etc. in the Wet Canteen shall have to be managed by the contractor himself/herself.
16. The contractor has to arrange only RO/packaged bottles water for cooking and drinking at the wet canteen. Contractor will serve only cooked items with parcel facility. Additional charge for parcel will not be charged.
17. Only use and throw plates, glasses, and spoons are allowed in the wet canteen.
18. The contractor must be ready to serve any additional items on demand.
19. The Contractor shall not transfer or assign any part of his/her interest in this License and that the (period of this) License shall also be liable to be terminated by death or insolvency of the contractor before the expiry of the period of this License.
20. The contractor shall display the approved rates (after discount) prominently at the wet canteen stall.
21. If in the opinion of the IITH authorities, the performance of any of the persons deployed is not satisfactory or he/she is not amenable to discipline or their behavior is not conducive to retain them for the work, he/she should be replaced immediately.
22. The staff should be able to speak English/Hindi.
23. The contractor and his/her staff shall remain polite and well behaved with the Students, staff, faculty and the guests of IIT Hyderabad. If it is found to the contrary, the contract can be terminated without any notice.
24. Any change in timings of operation, rates of items, take away facility and any additional item to be included in the approved list shall require the permission of the IITH.
25. The contractor shall have to issue appropriate photo ID card to all his/her staff working in the wet canteen, without which the Security personnel will not allow entry into the campus.
26. The contractor shall have to maintain a dress code/uniform and hair caps selected by the concerned authority of IITH. If employees are found without dress code/uniform and hair caps at any point of time within working hours, a fine may be imposed by competent authority.
27. Proper monitoring and safekeeping of items shall be done by the contractor, IITH shall not be responsible for any theft in the wet canteen.
28. The contractor shall not employ any child workers.
29. The contractor should always maintain a feedback book. The monitoring committee of the institute will frequently go through the book. Failure to produce the same will be taken seriously and a fine will be imposed.

30. In order to include any additional products or items for sale, the vendor is required to obtain permission from the Hostel Office. This can be achieved by submitting a comprehensive list of the items along with their respective prices.
31. Stock refilling should be carried out proactively to prevent stock depletion. Repeated instances of the shop being found out of stock will result in penalties being imposed.
32. The vendor responsible for schedule-X (wet canteen) must supply 60 Microns trash bags to be placed in the trash bins and ensure they are appropriately disposed of.
33. **Expanding Brand List:** Vendors should be open to expanding the variety of brands and products they offer. If vendors wish to add any extra items, they must first submit the prices and a list of the items to the IITH Hostel Office for approval.
34. Preferred Brands to be used for food preparation: Refer **Annexure-V**.
35. Emergency Lights: Each shop must have functioning emergency lights in case of power outages.
36. The canteen shall function round the year. If for any reason the shop remains closed, prior approval from the Hostel Office shall be obtained.
37. Licensee will be fully responsible for any accident or mishaps involving workers engaged by the Contractor and the Contractor would pay claims made by these victims. The Contractor shall indemnify the IITH from any claims arising out of accidents, disabilities of any nature or death or arising out of provisions under law, or any other nature in respect of all workers engaged by the Contractor. The contractor will fully indemnify IITH against all claims in this regard.
38. IITH shall not be responsible for any injury/ loss of life to any worker of the contractor that may take place inside or outside the IITH premises, Any compensation or expenditure towards treatment for such injury or loss of life shall be the sole responsibility of the contractor.
39. It is the sole responsibility of the Licensee to abide by the provisions of the following acts as to the workers engaged by him for performance of this contract:
 - Employment of Children Act
 - Workmen compensation Act
 - Contract Labour (Regulation & Abolition) Act 1970.
 - Minimum Wages Act
 - Employee Provident Fund Act
 - ESI ActAny other act or legislation as may be applicable in force from time to time.
40. Any liability arising on the IITH shall be deducted from the Security deposit of the contractor. There would be no liabilities towards the workers of the contractor by the IITH.
41. The Licensee shall be liable to pay compensation for any loss & damage caused to the property of the IITH or its Staff Members/Students/Visitors by the contractor or his workers.
42. The Licensee shall be personally responsible for the conduct of his staff and in case of any complaint against any of his staff; the contractor will be under an obligation to replace the worker concerned within 24 hours when instructed by IITH authority. The contractor shall observe all the laws and will be responsible for any prosecution or

liability arising from breach of any of those laws. The IITH will not have any responsibility with regard to staff on the role of the contractor whatsoever.

43. The IITH reserves the right to terminate the License without assigning any reason by giving a notice of three months. The contractor will also have to serve a notice of three months, if he wishes to terminate the contract.
44. In the event of any dispute arising out of or in connection with this contract, whether during the subsistence of the contract or thereafter, the matter shall be referred to the Director, IITH or any other officer nominated by the Director, IITH for arbitration whose decision shall be final and binding on the parties. The contractor agrees that the arbitrator could be an employee of the Institute & shall not have any objections in this regard. The proceedings before the arbitrator would be governed by the provision of the Arbitration Act 1996.
45. The persons deployed by the Licensee should be reliable, trustworthy, alert and efficient.
46. The persons deployed for work should not be involved in any police case or any case should not be pending against them.
47. A verification report in respect of all the personnel of Licensee from the police station of concerned residential areas should be submitted and also list of employees with bio-data of each employee posted to the Institute along with photo and thumb impression should be handed over to the Registrar of the IITH. Any changes should be informed immediately.
48. The Licensee shall be fully responsible for providing leave benefits, weekly off, National & Festival holidays etc., to the personnel deployed and as and when any of personnel comes late or proceeds on leave or absents himself/herself, it will be the prime responsibility of the contractor to provide a suitable substitute.
49. The bidder should not be an employee of IITH, or any other central/state Government. He should submit a declaration to this effect.
50. The Licensee and his staff will make their own residential arrangement outside the premises of the IITH. No one will be granted permission to stay in the Institute/Hostels during night or during non-functional hours.
51. The Licensee shall not lease or sub-contract the whole or any part of the contract to anybody without the prior permission of the Director, IITH.
52. The garbage / waste collected should be transported by the contractor to his/her segregation yard outside the campus.
53. **PENALTIES FOR VIOLATIONS OF RULES, TERMS AND CONDITIONS:**

The contractor will be fined in case of violation of the rules of service. Here is a list of violations and the corresponding minimum fine per complaint. In case of a repeat of offense in a short duration, a stricter penalty will be imposed.

S. No.	Kind of Penalty	Penalty
1.	Insects cooked along with food	Rs.2,500/-
2.	Soft objects like hair, rope, plastic, cloth, etc. in food	Rs.2,500/-
3.	Any complaint of stones/pebbles of diameter more than 2 mm	Rs.500/-
4.	Hard and /or sharp objects like glass pieces, nails, hard plastic, etc.	Rs.2,500/-

5.	Three or more complaints of unclean utensils in a day	Rs.500/-
6.	If Council of wardens in consultation with students in present canteen agrees that certain item of a food was not cooked properly/overcooked/ extra spicy/ extra oily	Rs.2,500/-
7.	Timings mentioned in the tender or decided with the respective council should be followed strictly. Penalty for closing of canteen without prior permission	Rs.2,500/-
8.	If food for any order gets over within timings of canteen and waiting time is more than 30 minutes	Rs.2,500/-
9.	Changes in the menu of the canteen without permission of IITH authorities	Rs.2,500/-
10.	Inappropriate personal hygiene of workers including their dress and misbehavior by workers etc.	Rs.2,500/-
11.	Kitchen, washroom, hand-wash of cafeteria areas are found untidy or inadequately replenished	Rs.2,500/-
12.	Failure to maintain a proper health check-up of the workers	Rs.2,500/-
13.	Using brands not mentioned in the contract without prior permission and adulteration	Rs.5,000/-
14.	Disposing solid waste into drainage or other waste disposal violations	Rs.5,000/-
15.	Food Poisoning	Rs.1,00,000/- or more

54. Timings: The service hours of the wet canteen shall be from 08:00 AM to 01:00 AM daily. A register to this effect shall be maintained by the security, where the contractor or his/her representative on duty shall sign at the time of opening and closing the shop. Any change like timing of operation, rate of items, and any additional item to be included in the approved list will require the permission of the concerned authority of IITH.

55. MODIFICATION OF TERMS AND CONDITIONS:

The IITH, with the consent of the contractor, may modify terms and conditions of the contract as and when necessary without affecting the basic nature of his contract.

56. COMMENCEMENT OF WORK:

The Contractor is required to start the services with effect from the date indicated by the Institute. In case it is found that the work has not been taken up from the date as indicated, the IITH at its sole discretion may cancel the work order and the EMD Security Deposit shall be forfeited without any further reference to the Contractor.

57. CANCELLATION OF CONTRACT:

1. That this contract may be terminated on any of the following contingencies:
 - a. On the expiry of the contract period as stated above.
 - b. By giving three months' notice by IIT Hyderabad on account of:
 - i) Breach by the contractor of any of the terms & conditions of the contract.
 - ii) On assigning the contract or any part thereof to any sub-contractor by the contractor without written permission of the Institute.
 - iii) On contractor being declared insolvent by Competent Court of Law.
 - iv) By giving three months' notice by the contractor to IITH.
2. Notwithstanding any other provisions in this contract, the IITH reserves the absolute right to terminate the contract forthwith if it is found that continuation of the contract is not in public interest. The contractor is not eligible for any compensation or claim in the event of such cancellation.

3. If at any later date, it is found that the documents and certificates submitted by the Contractor are forged or have been manipulated, the work order issued to the Contractor shall be cancelled and Security Deposit issued to the IITH shall be forfeited without any claim whatsoever on IITH and the contractor is liable for action as appropriate under the extant laws.

Technical Bid

A. Documents/details to be mandatorily submitted:-

S. No.	Particulars	Fill in the details	Submitted? (Y/N)	Pg. No.
1	Name of Firm/Tenderer/Company (in block letters) <i>[Firm registration certificate to be attached]</i>			
2	Permanent Address & Telephone No.			
3	Full Postal Address, Telephone/Fax No. E-mail:			
4	Name of the bank, address, account number, IFSC code			
5	Tender Processing Fee (Transaction ID and Date) <i>[copy to be attached]</i>			
6	EMD (Transaction ID and Date) <i>[copy to be attached]</i>			
7	PAN No. <i>[copy to be attached]</i>			
8	Food Safety and Supply Authority of India (FSSAI)Registration <i>[copy to be attached]</i>			
9	TAN No. <i>[copy to be attached]</i>			
10	GST No. <i>[copy to be attached]</i>			
11	Valid labour license issued by the State/Central Labour Department under Contract Labour Act duly attested by the Contractor. <i>[copy to be attached]</i>			
12	EPF Registration <i>[copy to be attached]</i>			
13	ESI Registration <i>[copy to be attached]</i>			
14	Experience as per Eligibility criteria <i>[Experience certificates to be attached]</i>			
15	Self-declarations mentioned in Eligibility criteria <i>[to be submitted in original]</i>			
16	Income Tax Returns (for the last three Financial years) FY 2020-21, 2021-22 and 2022-23. <i>[copies to be attached]</i>			
17	Tender document with bidders sign & seal on each page <i>[to be attached]</i>			
18	Any other relevant information			

I/We certify that the above information is true to the best of my/our knowledge and I/We do not have any relative of the rank of Under Secretary or equivalent working in IITH.

Signature of the Bidder
along with Seal

B. Details of Experience: Should be furnished in the following format-

S.No.	Name of the client and full address	Telephone and Official e-mail id of the client	Period of contract	Value of contract	Pg. No.
1					
2					
3					
4					
5					
6					

Important: Only certificates issued by the clients in letterhead with date of issue and containing requisite details will be considered. Copies of work orders, agreements, extension letters and bills will not be considered.

Signature of the Bidder
Along with seal

Date:

NOTE: Bidders have to fill all the details in Annexure-I (information, submission status and Pg. No.) and furnish the supporting documents for the points mentioned in Annexure-I **(PREFERABLY IN A SINGLE PDF FILE).**

**PART - II
PRICE BID**

Tender Ref. No. IITH/215/MS/Tender/Amenity Complex-6/2024, dated. 02.05.2024

Bidders are requested to quote the License fee against the schedule(s) for which they intend to submit their bid:

BIDDERS SHOULD DOWNLOAD THE BOQ FROM THE CPP PORTAL, UPLOAD THE SAME ON THE PORTAL AFTER FILLING THE REQUIRED DETAILS.

Note:

1. The license fee is to be quoted excluding GST.
2. GST @ 18% will be extra.
3. Maintenance charges of Rs.3000/- will be extra

Signature of the Tenderer with Seal & Address

Date:

(On the official letterhead of the bidder)
LETTER OF CONSENT

Date: _____

To
The Director
IIT Hyderabad

Tender Ref. No. IITH/215/MS/Tender/Amenity Complex-6/2024, dated 02.05.2024

Name of Work: Running of Wet Canteen at Amenity Complex of IIT Hyderabad.

Sir,

I/We understand the nature and quantum of work to be carried out. I/we have read the various conditions to tender including general conditions and hereby agree to abide by the said terms and conditions. I/We also agree to keep this tender open for acceptance for a period of 90 (Sixty) days from the date fixed for opening the Part II and in case the tender is withdrawn within the validity period or the contract if awarded is not accepted, I/We understand that my/our "Earnest Money Deposit" submitted along with the tender will be liable for forfeiture. The rate quoted is firm and I/we will execute the work as per the rates quoted in the attached schedule and hereby bind myself/ourselves to carry out the work during the entire contract period as per the letter of acceptance of the tender/contract. I/We also hereby agree to abide by the rules and regulations of the IITH, general conditions of the contract as amended from time to time and to carry out the work according to the conditions of the contract laid down by IITH.

The full value of the Earnest Money Deposit (EMD) shall stand forfeited without prejudice to any other right to remedies if:-

I /We do not execute the contract documents within 7 (seven) days after getting information from IITH, or

I / We do not commence the work within 15 (fifteen) days after getting information from IITH.

Until a formal agreement is prepared and executed, acceptance of this tender shall constitute a binding contract between us subject to modifications, as may be mutually agreed between us and indicated in the letter of acceptance of my/our offer for this work.

Signature of Tenderer(s) with Stamp, Address:

SCOPE OF WORKSCHEDULE NO.: I (SHOP NO. 11-15):**SHOP NO. 11 (VEG & TIFFINS)**

Items		Prices
Tiffins	Idly(4pcs)	40
	Sambar Idly	45
	Vada (4 pcs)	40
	Sambar Vada	45
	Dahi Vada	45
	Mysore Bajji	35
	Onion Bonda	40
	Poori	40
	Upma	30
	Chapathi (3)	30
	Plain Dosa	30
	Onion Dosa	35
	Masala Dosa	35
	Upma Dosa	35
	Plain Pesara Dosa	35
	Onion Pesara Dosa	35
	Plain Pesara Dosa	35
	Masala Pesara Dosa	35
	Upma Pesarattu	40
	Rava Dosa	30
	Onion Rava Dosa	35
	Plain Utappa	25
	Onion Utappa	30
	Chole Bhatura	40
	Poha	40

Items		Prices	Quantity
Parathas	Gobi Paratha	20	1 piece
	Aalu Paratha	20	1 piece
	paneer Paratha	30	1 piece
	plain Paratha	15	1 piece
	onion Paratha	22	1 piece
	cheese Paratha	32	1 piece
	Mooli Paratha	20	1 piece
	Methi Paratha	25	1 piece
	Muglai Paratha(Veg)	30	1 piece
	Sabudana vada	40	4 pieces
Rice & Curries	Tomato rice	40	1 piece(200 gms)
	Pudina rice	40	1 piece(200 gms)
	Tamarind rice	40	1 piece(200 gms)
	jeera fried rice	40	1 piece(200gms)
	Curd rice	35	1 piece(150 gms)
	bisibelabath	45	1 piece(200 gms)
	plain rice	20	1 piece(200 gms)
	kadai paneer	30	150 gms(80-100gms paneer)
	palak paneer	30	150 gms(80-100gms paneer)
	mix vegetable	30	150gms
	Dal Makhani	30	150gms
	Egg curry	35	2 eggs

Items Related to Only veg can be added if vendors wants any.

chilla	35
aloo tikki	35
thalipeeth	35
sabudana vada	40
dhokla	35

SHOP NO. 12 (CHAT & FAST FOOD) (Quantity need to be provided)

	Item	Price	Quantity
Chat	Samosa Chat	25	160 grams
	Papdi Chat	25	160 grams
	Dahi Papdi	30	160 grams
	Dahi Samosa	30	160 grams
	Vada Pav	25	1 piece
	Cheese Vada Pav	30	1 piece
	Cheese Pavbhaji	40	160 grams
	Butter Pavbhaji	35	160 grams
	Masala Pavbhaji	35	160 grams
	Panipuri	20	8 pieces
	Dahi Puri	25	8 pieces
	Masala Puri	25	8 pieces
	pakoda	25	120g
	kachori	15	
	bhel puri	30	100g
	punugulu (8 pcs)	25	
	mirchi bajji (3 pcs)	25	
	Aloo bajji	20	150g
	egg bajji	25	150g
	onion pakoda	30	150g
onion rings	30	150g	
dahi vada (2 pcs)	30	200g each	

FAST FOOD	Item	Price	Quantity
Egg	Egg Bhurji(Double egg)	25	2 eggs
	Half Fry (single egg)	25	1 egg
	Omelette [without bread(Single)]	25	1 eggs
	Bread Omlette	30	2 eggs
	Boiled Egg	10	1 egg
Chinese	Veg Noodles	30	400g
	Egg Noodles	40	400g
	Chicken Noodles	55	400g (100g chicken + 1 egg)
	Veg fried rice	40	400g
	Egg Fried Rice	45	400g
	Chicken fried rice	55	400gms
	Gobi Manchuriya	35	300gms
	Veg Manchuriya	35	300gms
	Chicken Manchuriya	45	300gms
	chicken 65	50	400gms
	chilli chicken	65	200gms(150gms chicken)
	Paneer Chilly	65	200gms(150gms paneer)
	Schezwan chicken Rice	65	400gms(100-120gms chicken)
	veg schezwan noodles	65	400gms
	egg hong kong rice	60	400gms + 1 egg
	egg schezwan noodles	60	400gms + 1egg
	egg schezwan rice	60	400gms + 1egg
	paneer manchurian	55	250gms(200gms paneer)
	Chicken schezwan noodles	55	400gms(100-120 gms chicken)
Momos	veg steamed momos	45	30gms(4 pieces)
	veg fried momos	50	30 gms(4 pieces)
	chicken steamed momos	55	30gms(4 pieces)
	chicken fried momos	60	30 gms(4 piieces)
Rice	Egg Biryani	95	400 grams(Double Egg)
	Chicken Biryani	105	400 grams (100 grams chicken)

Items can be added if vendor wants to add any.

Preferred Brands to be used for food preparation:

The below are the brands list followed in the mess

Item	Brands
Bread	Britannia, Modern, Daily Fresh, Spencers
Milk, Butter, Curd	Amul, Heritage, Britannia, Vijaya, Jersey, Hatsun
Jam	Kissan
Tea	Taj Mahal, Gemini, Red Label
Coffee	Bru, Green Label, Nescafe
Wheat flour	Aashirvaad, Annapurna, Pillsbury
Paneer	Amul, Heritage, Hatsun, Britannia
Oil	Gold Drop, Gold Winner, Saffola, Fortune, Freedom
Rice	SonaMasoori, Nellore Rice, Long grain rice
Basmati Rice	India Gate, Kohinoor, Daawat, Best.Dubar or better
Chicken	Vencobb, Suguna, Sneha
Pickle	Priya, Mothers
Salt	Tata, Annapurna, Nature fresh, Aashirvaad
Spices	MDH masala, Catch, Everest, Mothers
Ketchup	Maggi, Kissan, Heinz, Del monte
Ghee	Amul, Heritage, Vijaya
Ice cream	Amul, Arun, Heritage, Vijaya, Kwality
Cornflakes/ Choco flakes/ Wheat flakes/Oats/Muesli	Kellogg's, Bagrry's, Quaker, Saffola
All non-brands	As desired by the mess council
The caterer may use other FSSAI approved brands only if permitted by the Canteen Monitoring Committee (CMC).	

As per tender, using brands not mentioned in the contract without prior permission and adulteration will attract a fine of Rs.5,000/-. Using of MSG (Monosodium Glutamate) is PROHIBITED.